

# Name Removed

---

Street address City, State Zip  
Phone number(s) E-mail address

---

## SUMMARY

Highly-motivated, results-oriented Operation Manager with expertise in improving manufacturing operations, personnel development, and leadership. Proven abilities to leverage lean manufacturing principles to improve productivity and cost savings.

## KEY QUALIFICATION

Analysis & Problem Solving  
Lean Manufacturing  
Employee Development  
Customer Orientation

Technical Team Leadership  
Technical Expertise  
Equipment Maintenance Systems  
Teams Training & Development

## PROFESSIONAL EXPERIENCE

**Intel Corporation - Rio Rancho, NM**

**1997 – Present**

**Manufacturing Supervisor**

Responsible for managing all aspects of safety, quality, output, and training for a team of technicians; Creating a safe work environment; Achieving factory goals in support of high-volume manufacturing priorities. Responsible for functional area staffing and technicians' development.

- Developed and implemented a safety callout reduction plan for the Planar functional area (the highest area in the factory for safety callout due to equipment chemical leaks). Reduced safety callouts caused by leaks by 50% each year.
- Systematized the manual chemical handling and delivery system at Fab11X start-up, enabling the Etch, Planar, and Thin Films areas to achieve equipment readiness a week ahead of schedule with zero safety incidents.
- Initiated and implemented accelerated equipment training plans that enabled the Etch team to achieve 100% equipment certification 3 months before schedule, allowing the factory to meet its production schedule for the new process.
- Championed a taskforce that improved equipment availability and optimized operations procedures, which increased the output on the Etch bottleneck equipment set by 25% and enabled F11X to increase production ramp.
- Coached and mentored equipment improvement teams to improve the area's equipment performance, optimize maintenance procedures, and reduce cost.
- Led the "Lean manufacturing" effort for the Thin Films and Etch areas, improving equipment availability from 75% to 85%.
- Managed new technology transfer from the development factory to F11X in 2003. Facilitated training for 35 senior technicians on the new technology, and managed documentation and transfer of equipment maintenance knowledge.

**Intel Corporation - Rio Rancho, NM  
Equipment Technician**

**1990 – 1997**

Selected to be the Manufacturing Equipment Owner of Wet Etch Equipment in Fab11. Responsible for advanced equipment troubleshooting, training and certifying other technicians, developing maintenance training materials, and working with engineering to improve area maintenance procedures.

- Developed equipment training material for L2 and L3 on the Wet Etch Equipment to train and certify technicians to perform L2 and L3 maintenance.
- Developed and executed a plan to convert an extra Wet Etch tool to a training tool and relocate it to the training lab. Developed an around-the-clock training process that enabled the area to reduce technician certification time by at least 30%.
- Improved maintenance and repair specifications for the Wet Etch area by adding detailed maintenance procedures and checklists, which reduced maintenance mistakes and inconsistencies.
- Facilitated the installation of new tools in the factory, which required excellent coordination of vendors, trade, engineering, and technicians.

**Dominos Pizza - Albuquerque, NM  
Store Manager**

**1988-1990**

Responsible for total management of a high-volume store operation, including hiring and training a staff of 18 employees, managing store materials and labor costs, and resolving customer service issues.

**Middle East Bakery – Albuquerque, NM  
Owner and Manager**

**1986-1988**

**EDUCATION**

**Executive Masters of Business Administration**

University of New Mexico, Albuquerque, NM  
Expected graduation 2008

**Bachelor of Business Administration**

**1990**

University of New Mexico, Albuquerque, NM

**Associate of Electronics**

**1988**

TVI, Albuquerque, NM

*(Résumé used by permission of the client.)*